



March 31, 2020

Dear Rewards Member,

We hope you and your family are staying safe and healthy during this uncertain time.

We here at Patriot Place greatly value your support, and wanted to let you know that the Patriot Place Rewards Program will be temporarily suspended as of Tuesday, March 31, 2020, as we prepare to launch a new and improved Rewards Program. This new program will incorporate feedback from our Rewards Members and ensure Patriot Place continues to provide a top-tier loyalty Program.

Any Catalog Requests submitted on or before March 31, 2020, will be honored and filled as soon as possible. Please rest assured that your rewards point balance will remain intact, and reflect all your transactions made through March 31, 2020. You can view your Patriot Place Rewards points through our website: patriot-placerewards.com. Simply log on to your account profile, click on the "View Points" tab to see your total. These points can be used to place a request for redemption of the desired reward. Members may still request catalog offerings during the program downtime, but please bear with us as turnaround time(s) may be longer than normal.

While you will not be able to accumulate points during this brief suspension, all Rewards Members will be enrolled in the new program with a points balance rollover, as well as an additional **500** bonus points.

We greatly appreciate your patience. Any questions, comments or account assistance requests may be directed to rewardservice@patriot-place.com and a member of our team will respond remotely.

In good health,

Diana Griffin

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